LongHealth

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![LongHealth logo]

Admission, Discharge, and Transfer(ADT)

ADT Services from LongHealth

LongHealth monitors emergency and acute care events for patients across California, providing real-time alerts to care providers for better coordination and outcomes.

Example of ADT Events/ Notifications

- **A01** – Patient Admit/Visit Notification
- **A03** – Patient Discharge/End of Visit
- **A04** – Patient Registration
- **A08** – Patient Information Update
- **A11** – Admission Cancellation
- **A13** – Discharge Cancellation
- **A21 / A22** – Patient Transfer (Intra- and Inter-facility)

Benefits for Value-Based Care

- **Real-Time Care Coordination**
  Immediate alerts for admissions, discharges, and transfers enable timely care transitions and reduce hospital readmissions.

- **Closing Gaps in Care**
  Identifies high-risk or frequently readmitted patients for proactive outreach.

- **Improving Patient Engagement**
  Supports timely post-discharge follow-ups and reinforces recovery and self-management.

- **Performance Measurement & Risk Stratification**
  Adds real-time ADT data to risk models and population health tracking

- **Supports Quality Metrics & Incentive Programs**
  Monitors key indicators such as 30-day readmissions and ED utilization.

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AI-Generated Unified Patient Summary

The AI-generated patient summary reviews all received patient records and produces a concise, comprehensive summary. This enables healthcare providers to quickly understand a patient's history and current needs.

Benefits for Value-Based Care

Improved Care Coordination

- Summarizes key clinical information across care settings
- Ensures all care team members have consistent, timely access to relevant data

Time Savings for Clinicians

- Reduces time spent reviewing extensive patient histories
- Speeds up preparation before appointments, especially for complex cases
- Enables providers to focus on treatment and clinical decision-making

Support for Transitions of Care

- Summaries provide incoming providers with a clear picture of the patient's status
- Enhances continuity and safety during handoffs between care settings

AI Chatbot

An intelligent clinical assistant that uses patient records and best practice guidelines to support providers with real-time decision-making and data retrieval.

Benefits For Value-Based Care

Instant Access to Relevant Information

- Enables clinicians to query the patient's history, prior treatments, and medication records
- Provides quick access to family history and other contextual data
- Supports efficient, informed decision-making at the point of care
- Frees up Time to focus more on Direct patient interaction

Clinical Decision Support

- Flags potential risks, drug interactions, or missed follow-ups
- Enhances the accuracy and speed of diagnosis and treatment planning
- Supports evidence-based practices tailored to the individual patient

Training & Onboarding Support

- Helps new or transitioning care team members quickly get up to speed on a patient's history
- Provides a responsive tool for asking questions and receiving immediate clinical context

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Benefits For Value-Based Care

Increases Face-to-Face Patient Time

- Eliminates the need for manual note-taking during visits
- Allows clinicians to maintain eye contact and focus fully on the patient
- Enhances patient experience and perceived quality of care

Speeds Up Clinical Workflow

- Reduces the need for post-visit documentation
- Accelerates charting and enables quicker turnaround on follow-ups
- Frees up time for more patient interactions or reduced appointment gaps
- Documents generated are consistent and of good quality.

Reduces Clinician Burnout

- Minimizes after-hours charting and administrative burden
- Supports a healthier work-life balance for providers
- Enhances job satisfaction, contributing to higher-quality care delivery

AI Scribe

An AI solution that transcribes the entire clinical encounter in real time. With just one click, it generates structured documentation, improving both the provider and patient experience.

DATA EXCHANGE FRAMEWORK

QUALIFIED HIO

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Data Exchange and Interoperability

Seamless data exchange with external healthcare providers and Qualified Health Information Organizations (QHIOs) is a core priority. LongHealth ensures that external records are integrated cleanly into internal systems to promote continuous, intelligent, and compliant care.

Benefits for Value-Based Care

Improved Care Coordination

- Real-time exchange of patient data across providers, practices, and medical professionals
- Minimizes errors and reduces administrative burden

Reduced Redundancy and Waste

- Avoids unnecessary repeat tests and imaging by making prior results accessible
- Improves operational efficiency and lowers healthcare costs
- Reduces the need for manual consolidation of patient records and documentation

Faster Transitions of Care

- Enables timely, accurate transmission of discharge summaries, referrals, and care plans
- Enhances continuity of care, reducing readmissions and missed follow-ups

HCC Capturing & RAF Scoring in Value-Based Care

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What is HCC & RAF?

- **HCC (Hierarchical Condition Categories):** CMS model that groups ICD-10 codes by condition severity and cost impact.
- **RAF (Risk Adjustment Factor):** Score derived from patient demographics + HCCs, predicting expected healthcare costs.
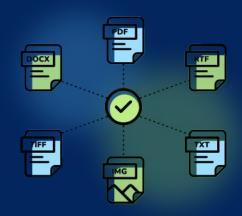
Benefits for Value-Based Care

- **Accurate Payment Models**
  Ensures fair reimbursement based on patient complexity.

- **Better Care Coordination**
  Helps identify high-risk patients for proactive management.

- **Performance Insights**
  Aligns provider risk with quality outcomes and financial accountability.

Our Expertise

- Deep knowledge of HCC mapping and ICD-10 groupings

- Automated workflows for code identification and validation

- Experience integrating risk models into EHRs and care platforms

- Support for providers, ACOs, and payers in optimizing RAF accuracy

Health Note

An AI-powered tool for clinicians that allows users to upload medical documents, generate detailed summaries, and instantly retrieve key information through a built-in chatbot. It streamlines clinical workflows by organizing patient data for pre-visit review, documentation, and care coordination. In addition to everyday clinical use, Health Note is also suitable for medical-legal reviews, helping providers quickly interpret and respond to complex records related to disability evaluations, legal claims, or prior care histories.

AI-Powered Summarization

- Automatically condenses complex medical records into clear, structured summaries
- Highlights key diagnoses, treatments, and clinical events

Instant Information Retrieval

- Built-in chatbot answers specific questions about the patient's history
- Quickly surfaces relevant data without manual searching

Streamlined Clinical Workflows

- Supports pre-visit prep and documentation with organized patient data
- Reduces administrative burden, allowing providers to focus on care

Medical-Legal Support

- Generates timelines and summaries for disability reviews, legal claims, or IMEs
- Helps clinicians interpret external records for case documentation